

| Question Asked   | Answer Given   |
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| Since the mentor training has been revised, do all returning mentors have to take the new training?  | ALL mentors that will be participating in ACE need to complete the database registration process which includes the updated mentor training.   |
| Hi, Colorado typically holds mentor recruitment events in the fall. Is this possible? The events do not include students. We would adhere to all state health guidelines for meetings and events.  | At this time, everything needs to be virtual   |
| Question on fees. Diana stated reduction for 2020 is this for school year 2020-21 or just for 2020?  | it is for the 2020-21 program year   |
| Do you have info on affiliates with multiple chapters/teams providing one virtual program for all chapters/teams or are they breaking it up to virtual programs at the chapter or team level.  | There are some affiliates planning on breaking it up. We will cover this topic in further detail in the virtual sessions.  |
| Will guest speakers need to be registered in the database in order to participate in virtual sessions? (assuming they attend just one session?)  | We would like to capture everyone that participates in ACE in the database. However, if they are only participating in one session, it is not required as long as other ACE mentors are in the meeting.                    |
| Is the mentor training still a part of registration, or do we need to use the slides that are in the mentor toolkit?   | Yes, the mentor training is still a required section in the mentor/volunteer database registration process that must be completed. The mentor training slides on Virtual Tools is provided for a quick and easy reference. |
| is there a way for a guest to register without doing the training? That is usually the deterrent to our guest speakers registering when they are only attending one session.   | The training takes less than five (5) minutes and must be completed during the registration process.   |
| I think it would be helpful to connect with affiliates offering their virtual programming in a similar format (i.e. live virtual sessions vs webinar vs pre recorded)  | We hope to continue these conversations and best practices as we all move through the program year.  |
| Does the new parent consent form cover recording our live sessions?  | Yes, it covers recording live sessions.  |
| It was stated that we will be virtual for the "Fall Session". When will it be determined if next session will be virtual.  | We will continue to monitor the situation nationally and will give updates as they become available.   |
| If the class time is reduced to one hour a week, does the length of the entire ACE season increase? or are we completely reducing the length of the ACE program?   | We hope to find a way to continue the same amount of hours/sessions for the program year.  |
| In past years, we've received a fact sheet with national stats, #s of affiliates/mentors/students/etc. will we receive this for the 2019-20 season   | We are in the process of collecting the Program Report data from each affiliate. This is due on August 14th. As soon as we have them all, we will consolidate/analyze the results and have a new fact sheet ready to use.  |
| Katie, I love the idea of integrating teams to discuss regionally as we start making a plan for next program year. Would we be able to organize a phone call either with the other affiliates in our state, or affiliates similar to the same size as us to start collaborating on a small-scale? Less of a question and more something to put out to the group if everyone is interested! | Please contact your Regional Director - we'd love to set something up.   |
| Did I understand correctly that the Mentor Liaison Training (virtual) will not be available until March 2021?  | The Mentor Liaison Training is being finalized this week and will be released to affiliates in August (next month).  |
| Are we able to let/invite school officials to these type of regional virtual series information noted here?  | Yes, we can provide any of this info to school officials.  |
| Are most affiliates planning to do weekly sessions, or every other week?   | This is varied amongst affiliates.   |

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| We were considering a fall of virtual presentations and possibly field trips (socially distanced). Guess the field trip stuff is out...  | Unfortunately, student field trips are not happening for the rest of 2020.  |
| Unless field trips are virtual?  | Virtual fieldtrips are perfect! Please share!   |
| Do we anticipate a general reduction in student participation in ACE for upcoming year   | Yes, we do as the uncertainty of schools, etc. are evolving. Hopefully, by 2021, we can go back to our in-person meetings and numbers will return.  |
| Do ACE events for mentor recruiting (we usually do a couple happy hours) also need to be virtual this fall?  | All events must be virtual for the remainder of 2020.   |
| What has fundraising been like for the SE Region affiliates, we did about half of our usual 18,000?  | This is a good discussion question. We will be talking about this topic in more detail during the virtual sessions coming up.   |
| Where can the ACE Day of Action tools be found on the website?   | <a href="https://acementortools.org/virtual/#fundraising">https://acementortools.org/virtual/#fundraising</a> , on the tools site under Virtual Tools - Virtual fundraising   |
| Does the requirement for all virtual events include board or committee meetings too?   | Yes, all meetings need to be virtual.   |
| Nashville's fundraising was slightly down, but we were able to reallocate budgeted funds from our banquet and transportation allowances to make up the difference.   | Thank you for sharing - this is a great suggestion.   |
| Could affiliates choose to hold to see what happens to possibly begin in person in the winter...January 2021?  | A lot of affiliates will be starting later this year. We are closely monitoring this and hope to update the plans if possible. Take advantage of the virtual tools and ACE @home lessons to keep students engaged until your program officially begins. |
| Are we required to monitor students who share online access with others who may have not signed parent consent forms?  | If a student is participating in ACE, they need a parent consent form. We understand that monitoring this will be more difficult this year.   |
| If we are the recipient of a golf tournament, does it have to follow these guidelines?   | If ACE is only the recipient of a golf tournament's donations, the tournament doesn't need to follow the ACE guidelines. However, it is recommended that the tournament does follows local governmental guidelines.                                     |
| Zoom and other platforms offer the ability to do break out sessions for smaller teams of 3-4 students. Will ACE provide best practices for risk management for mentoring with small break out sessions? Do the small break out groups need to have two mentors, to prevent one-on-one interactions that were not previously allowed? | Yes, our virtual session will discuss best practices. Best practice is to have two mentors if possible. If there is only one mentor, multiple students should be in the 'room'.   |
| You mentioned "virtual golf" - Are we allowed to have an event that allows foursomes to play at varied times. This seems like it still may be a liability risk for ACE ?   | It must be 'Virtual'. Please contact your RD if you are planning on hosting a Virtual Golf Tournament.  |
| With regard to Virtual Tools: are the ACE@Home sessions intended to be "rolled out" individually, or as a mass link? Has there been any insight relative to engagement with one method or another?   | They are rolled out individually. We have had a good open rate on the emails we've been sending. Social media has been pushing the information. The more ways the info is distributed, the better the participation.                                    |
| Will student recruitment also need to be virtual?  | Yes, all recruitment must be done virtually.  |
| Follow up on recruiting; some of my recruiters are in the schools as employees. Is it ok for a school employee to 'to recruit in person on behalf of ACE'?   | Yes, it would be fantastic to have the school assist with recruiting.   |
| Is registration this year capturing student addresses so materials can be mailed to students?  | Yes, the database registration asks for a mailing address.  |
| Will there be a reduction in insurance fees due to the limited exposure of virtual meetings.   | Everything will be taken into account during the current discussions with the insurance company.  |
| If we attempt virtual mentoring, do we need 2 mentors at all times?  | Best practice is to have two mentors if possible. If there is only one mentor, multiple students should be in the 'room'.   |
| If we cannot swing virtual mentoring, can our students join either the Wicomico virtual meetings or another affiliate's?   | The Regional Director would be happy to help bring affiliates together if needed. Also, check out the materials that have been prepared on the ACE Mentor Tools site. The site will help prepare an affiliate for virtual mentoring.                    |